

## **Annexure -B Investor Complaints Report**

*(Jainam Broking Limited Membership No. NSE - 12169)*

### **Data for month of February, 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI(SCORES)	0	6	5	1	5	0	9
3	Depositories	0	0	0	0	0		0
4	Other Sources - Smart ODR	1	0	0	1	0	0	20
5	<b>Grand Total</b>	1	6	5	2	5		14

### **Trend of monthly disposal of complaints**

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	March 2024	1	0	1	0
2	April 2024	0	3	0	3
3	May 2024	3	10	5	8
4	June 2024	8	2	4	6
5	July 2024	6	1	6	1
6	August 2024	1	1	1	1
7	September 2024	1	3	0	4
8	October 2024	4	0	4	0
9	November 2024	0	2	0	2
10	December 2024	2	0	0	2
11	January 2025	2	1	2	1
12	February 2025	1	6	2	5

### **Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	3	6	8	1
2	2021 - 22	1	10	10	1
3	2022 - 23	1	41	42	0
4	2023- 24	0	14	14	0
5	2024- 25	0	29	24	5
	<b>Grand Total</b>	<b>5</b>	<b>100</b>	<b>98</b>	<b>7</b>

Note : Trend of annual disposal of complaints 2024-25 includes the complaint details upto February-2025

## Annexure -B Investor Complaints Report

(Jainam Broking Limited : Membership No. BSE - 2001)

### Data for the month of February, 2025

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of month		Average Resolution time (in-days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors via mail	0	0		0	0		0
2	SEBI(SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0		0
4	Other Sources-Smart ODR	1	0	0	1	0	0	26
5	<b>Grand Total</b>	1	0	0	1	0		26

### Trend of monthly disposal of complaints

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	March 2024	0	1	1	0
2	April 2024	0	1	0	1
3	May 2024	1	0	0	1
4	June 2024	1	0	1	0
5	July 2024	0	31	4	27
6	August 2024	27	1	12	16
7	September 2024	16	1	13	4
8	October 2024	4	1	3	2
9	November 2024	2	0	2	0
10	December 2024	0	0	0	0
11	January 2025	0	1	0	1
12	February 2025	1	0	1	0

### Trend of annual disposal of complaints

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	1	1	0
3	2022 - 23	0	3	1	2
4	2023- 24	2	5	7	0
5	2024- 25	0	36	36	0
	<b>Grand Total</b>	<b>2</b>	<b>45</b>	<b>45</b>	<b>2</b>

Note : Trend of annual disposal of complaints 2024-25 includes the complaint details upto January-2025

## **Annexure -B Investor Complaints Report**

(Jainam Broking Limited : Membership No. MCX - 56670)

### **Data for month of February, 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of month		Average Resolution time (in-days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI(SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

### **Trend of monthly disposal of complaints**

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	March 2024	0	0	0	0
2	April 2024	0	0	0	0
3	May 2024	0	0	0	0
4	June 2024	0	0	0	0
5	July 2024	0	0	0	0
6	August 2024	0	0	0	0
7	September 2024	0	0	0	0
8	October 2024	0	0	0	0
9	November 2024	0	0	0	0
10	December 2024	0	0	0	0
11	January 2025	0	0	0	0
12	February 2025	0	0	0	0

### **Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023 - 24	0	1	1	0
5	2024 - 25	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>

Note : Trend of annual disposal of complaints 2024-25 includes the complaint details upto February-2025

**Annexure -B Investor Complaints Report**  
(Jainam Broking Limited Membership No. NCDEX - 01297)

**Data for the month of February, 2025**

SN	Received from	Carried forward from previous month	Received during the month	Total pending	Resolved	Pending at the end of month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI(SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	March 2024	0	0	0	0
2	April 2024	0	0	0	0
3	May 2024	0	0	0	0
4	June 2024	0	0	0	0
5	July 2024	0	0	0	0
6	August 2024	0	0	0	0
7	September 2024	0	0	0	0
8	October 2024	0	0	0	0
9	November 2024	0	0	0	0
10	December 2024	0	0	0	0
11	January 2025	0	0	0	0
12	February 2025	0	0	0	0

**Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023 -24	0	0	0	0
5	2024-25	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Note : Trend of annual disposal of complaints 2024-25 includes the complaint details upto February-2025

**Annexure -B Investor Complaints Report**  
(Jainam Broking Limited Membership No. MSEI - 11200)

**Data for the month of February,2025**

SN	Received from	Carried forward form previous month	Received during the month	Total pending	Resolved	Pending at the end of month		Average Resolution time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI(SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

**Trend of monthly disposal of complaints**

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	March 2024	0	0	0	0
2	April 2024	0	0	0	0
3	May 2024	0	0	0	0
4	June 2024	0	0	0	0
5	July 2024	0	0	0	0
6	August 2024	0	0	0	0
7	September 2024	0	0	0	0
8	October 2024	0	0	0	0
9	November 2024	0	0	0	0
10	December 2024	0	0	0	0
11	January 2025	0	0	0	0
12	February 2025	0	0	0	0

**Trend of annual disposal of complaints**

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023 -24	0	0	0	0
5	2024 - 25	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

Note : Trend of annual disposal of complaints 2024-25 includes the complaint details upto February- 2025.