









**Part C : Trend of monthly disposal of complaints(including Complaints received through SCORES)**

<b>S. No.</b>	<b>Month</b>	<b>Carried Forward from previous month</b>	<b>Received</b>	<b>Resolved</b>	<b>Pending</b>
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
1	February 2024	0	0	0	0
2	March 2024	0	0	0	0
3	April 2024	0	0	0	0
4	May 2024	0	0	0	0
5	June 2024	0	0	0	0
6	July 2024	0	0	0	0
7	August 2024	0	0	0	0
8	September 2024	0	0	0	0
9	October 2024	0	0	0	0
10	November 2024	0	0	0	0
11	December 2024	0	0	0	0
12	January 2025	0	0	0	0

**Part D : Trend of annual disposal of complaints(including Complaints received through SCORES)**

<b>S.N</b>	<b>Year</b>	<b>Carried forward from previous year</b>	<b>Received during the year</b>	<b>Resolved during the year</b>	<b>Pending at the end of the year</b>
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023- 24	0	0	0	0
5	2024- 25	0	0	0	0
	<b>Grand Total</b>	0	0	0	0