

Part C : Trend of monthly disposal of complaints(including Complaints received through SCORES)

S. No.	Month	Carried Forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	September 2023	0	0	0	0
2	October 2023	0	0	0	0
3	November 2023	0	0	0	0
4	December 2023	0	0	0	0
5	January 2024	0	0	0	0
6	February 2024	0	0	0	0
7	March 2024	0	0	0	0
8	April 2024	0	0	0	0
9	May 2024	0	0	0	0
10	June 2024	0	0	0	0
11	July 2024	0	0	0	0
12	August 2024	0	0	0	0
13	September 2024	0	0	0	0
14	October 2024	0	0	0	0
15	November 2024	0	0	0	0

Part D : Trend of annual disposal of complaints(including Complaints received through SCORES)

S.N	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2020 - 21	0	0	0	0
2	2021 - 22	0	0	0	0
3	2022 - 23	0	0	0	0
4	2023- 24	0	0	0	0
5	2024- 25	0	0	0	0
	Grand Total	0	0	0	0